



# OZ DOME

## OZ Dome Customer Survey

Our customers are important to us!  
In order to serve you better, we ask that you take a few moments to complete this survey as your opinion counts!

**Do you stay at the bar after every game?**

Never,  Sometimes,  Often,  Always

**Do you watch the games on TV / Do you listen to music while in the restaurant?**

Never,  Sometimes,  Often,  Always /  Never,  Sometimes,  Often,  Always

**How do you rate the atmosphere of the Bar / Restaurant?**

Poor,  Fair,  Good,  Excellent

**Do you take advantage of the complimentary food we provide to teams post-game?**

Never,  Sometimes,  Often,  Always

**How do you rate the customer service provided by the Bar Staff?**

Poor,  Fair,  Good,  Excellent

**Did you wait long for service? / Did you wait long for your order to arrive?**

Yes,  No /  Yes,  No

**Please rate the cleanliness of the restaurant**

Poor,  Fair,  Good,  Excellent

**Washrooms**

/  Poor,  Fair,  Good,  Excellent

**Drinks available at the Bar? / How do you rate the items available on the Menu?**

Poor,  Fair,  Good,  Excellent /  Poor,  Fair,  Good,  Excellent

**Are you satisfied with the leagues? / Are you satisfied with the referees?**

Yes,  No /  Yes,  No

**Will your team be returning for the next season?**

Yes,  No,  Undecided

**Do you find the EZFacility / EZ League Software easy to use? Was it:**

Poor,  Fair,  Good,  Excellent

**Do you make payments online? If not, please state reason in comment section**

Yes,  No

**Comments:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please return to: OZ Merchandising Office/ OZDome Bar / Fax: (613) 831 1880 / email: ozdome@ozmerch.com

**Thank you for your participation**